



## Product Manager (Product Team)

### About Us

PebblePad is a Learning Journey Platform used by more than 100 universities in the UK, Australia, Canada and the US. It is used by over 500k learners to help them plan for, make sense of, and showcase their unique experiences and talents.

As a company we have striven for 15 years to influence learning, teaching and assessment – seeking to move away from a model which is content- and course-centric, to one which focusses on learners and learning. As use of the platform grows and matures, so too does our desire to bring talented new leaders into the business.

### About You

You are passionate about delivering beautifully crafted software and have experience of leading complex projects to successful conclusions. You will share our vision to change the way learning is designed, experienced and assessed and will help us deliver this through delightful user experiences.

### About the Opportunity

As a product manager at PebblePad you will develop and implement product strategies that are consistent with company vision and objectives. You will collect and analyse feedback from customers, stakeholders and other teams to shape requirements, features and help deliver end products that will delight our customers and deliver the company vision.

Reporting to the Lead Product Manager you will be a product manager within our product development team delivering user stories, assisting in design, selection of technology and quality assurance. You will also work with our Platform team to ensure updates are delivered smoothly to our customers. This is a highly technically innovative team, building AWS cloud-based web applications on a service-oriented architecture, so you will ideally have progressed from a technical background or be passionate about technology. You also have excellent business acumen, engagement and communication skills.

### About the job

- Work with stakeholders to understand and articulate business requirements to a high-standard;

- Be a strong advocate for our customers internally. You will set product requirements by deeply understanding our customers' needs, speaking directly to our end-users (both internal and external) listening and interpreting their feedback.
- Collaborate with engineers and other stakeholders in order to produce well-articulated product concepts, formulated with clear goals and benefits, that ensures our product is useful, delightful and delivered in a timely manner
- Use data-informed thinking to measure and quantify impact on a regular basis, and align your product roadmap with our corporate strategy
- Help to drive a product vision which is aligned with the strategic company goals, and consistently and clearly communicate that vision to motivate team members and help them contextualise their day-to-day work

## About your skills and experience

### Essential

- Natural collaboration skills, able to bring business stakeholders and software developers to a shared understanding and direction.
- Dedication to the craft of product management and creating delightful user experiences.
- Experience owning large, complex product initiatives to successful completion.
- An understanding of agile software development projects and life-cycles.
- Excellent analytical and problem-solving skills.
- Excellent communication skills that enable you to clearly articulate rationale behind your concepts and evangelise them across the business.
- Ability to thrive in a cross-functional team on business-critical projects.
- Ability to work with and mixture of in office and remote teams.

### Desirable

- Experience making difficult, data-driven decisions (including A/B testing, User Testing, Analytics, Market Research, Competitor Analysis, Defining Metrics and KPIs).
- Experience writing agile user stories in a collaborative environment.
- UX design skills, wireframing and mocking designs with tools like Sketch.
- Familiarity with delivering cloud-based web applications, especially AWS.

- An understanding of Continuous Delivery practices.
- Experience with Jira, GitHub, Slack and Office 365.
- Experience of working in Higher Education context.

## About the rewards

Salary dependent on experience plus a generous [benefits package](#)